



Statement of Patient's Rights

- 1) **The right to privacy**, including the right to private conversation and to confidentiality. Your records will be made available to you upon your request and will only be released to outside organizations or individuals with your written permission.
- 2) The right to be **treated with respect**. Services are provided in ways that respect your autonomy, privacy, dignity, self-esteem and spiritual values.
- 3) The right to **participate in the development and review of your treatment/service plan** and be notified of expected benefits, risks involved and alternative treatments and services.
- 4) The right to **refuse treatment or services**.
- 5) The right to **receive services in adequate facilities**.
- 6) The right to **know the qualifications of the staff** providing services.
- 7) If you are found ineligible for services, you have the right to receive a written explanation and a statement on your **right to appeal**.
- 8) The right to **request a different provider, counselor or case manager**. This right may be restricted if there are limited agency resources to respond to your request.
- 9) The right to **receive a copy of the Statement of Client Rights** upon your request.

