



**24 Hour Cancellation & "No Show" Fee Policy**

Thank you for trusting your health care to FourPoints Health. When you schedule an appointment with FourPoints Health we set aside enough time to provide you with the highest quality care. Should you need to cancel or reschedule an appointment please contact our office as soon as possible, and no later than 24 hours prior to your scheduled appointment. This gives us time to schedule other patients who may be waiting for an appointment. When a patient misses an appointment without providing proper notice, another patient is prevented from receiving care. Therefore, FourPoints Health reserves the right to charge a fee of \$20.00 for all missed appointments ("no shows") and appointments which, absent a compelling reason, are not cancelled with a 24-hour advance notice.

"No Show" fees will be billed to the patient. This fee is not typically covered by insurance or other payor sources (*tribal PRC does cover this fee*) and must be paid prior to your next appointment. Multiple "no shows" In any 12-month period may result in termination from our practice.

We understand there may be times when an unforeseen emergency occurs, and you may not be able to keep your scheduled appointment. If you should experience extenuating circumstances please contact our Office Manager, who may be able to waive the No Show fee.

Thank you for your understanding and cooperation as we strive to best serve the needs of all of our patients.

**I have read and understand the Appointment Cancellation/No Show Policy and agree to its terms.**

\_\_\_\_\_  
Signature (Parent/Legal Guardian)

\_\_\_\_\_  
Relationship to Patient

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Date

**Cedar City**  
440 North Paiute Dr.  
435.867.1520

**Richfield**  
440 South Main St.  
435.893.6800

**Kanosh**  
157 North Reservation Dr.  
435.759.2610

**St. George**  
1449 N 1400 W Unit 19  
435.688.7572

**Shivwits** Ivins  
6109 West 3700 North  
435.688.7572

